



## Terms and Conditions – August 2009

### Bookings –

1. All bookings must be made no less than 48 hours prior to service being required for guaranteed charter. (See short notice booking info 5. & 6.)
2. A Non Refundable deposit of 25% of charter fee must be made to secure your booking and balance payable no later than 24 hours prior to journey via Direct Deposit, Cash, Debit or Credit Card. A booking confirmation will be sent upon receipt of the deposit.
3. Payment can be made By Cash, Direct Deposit or Credit Card.
4. WA VIP Charter does not accept Cheques.
5. We will endeavour to accommodate short notice bookings if possible. Please be aware that on short notice vehicle/s may not be available for required time. Short notice booking will not be possible with less than 1 hours notice.
6. All Short notice bookings will require payment being made immediately by Credit Card or Cash prior to journey commencing.
7. Any bookings that require the driver to seek accommodation over night will be charged to the client/s. (At cost, basic accommodation only needed for driver)
8. Persons can only make bookings over 18 years of age.

### Cancellations / Changes to Bookings –

1. It is understandable that sometimes a change to your itinerary may be out of your control these changes will be accommodated where possible with no less than a 48-hour notification period.
2. All Deposits are non refundable
3. Any cancellations made with less than a 48-hour period before hire, will incur a 75% charge of full fare.

### Insurance –

1. All WA VIP Charter vehicles are insured for passenger travel.
2. Insurance covers Public Liability and covers all occupants whilst vehicle is in use for the movement of passengers.
3. Insurance does not cover passengers after they have exited the vehicle for any reason.
4. Whilst all care and attention is taken to ensure the protection and careful handling of passenger personal property, WA VIP Charter accepts no liability for the loss or damage of such items. Please ensure your Travel or Personal insurance covers any items you may take with you during Charter.

### Safety –

1. All Vehicles are fitted with 3-point seat belts for passenger safety.
2. All Vehicles are inspected as required every 12 Months under the Passenger Services Act.
3. All Vehicles are Strictly NO SMOKING.

### Passenger Responsibility –

1. To be at pre arranged pickup at the time booked, if Vehicle or Driver is delayed waiting for passengers, time spent waiting will be charged in 15 min increments.
2. Clients or Passengers acting in an antisocial or derogatory manner, or providing concerns for safety refusing to wear seat belts etc will be asked to exit the vehicle immediately and seek alternative means of transportation. No Refund will be offered.
3. Clients under the excessive influence of Alcohol may be refused entry to vehicles. Under these circumstances no refund will be offered.
4. Clients/passenger are responsible of any damage, spillage, staining caused to the interior or exterior of the vehicles. Clients will be invoiced for the full amount of repairs and any time lost whilst the vehicle is being repaired that may result from their actions.

### General Conditions –

1. WA VIP Charter can take no responsibility for Client / Passenger delays as the result of Strikes, Civil Road Works or closures, Industrial disputes, fires, floods, weather delays caused by airline or cruise ship operators. Note if booked on incoming flights to Perth WA VIP Charter will endeavour to check to check flight arrival times to ensure any delays are accommodated however WA VIP Charter can not be held liable for delays as a result of any of the afore mentioned situations.
2. WA VIP Charter reserves the right to change these terms and conditions from time to time. Clients will be informed of changes at the time of their next booking.
3. Bookings between Midnight and 5:30AM incur a 20% surcharge.
4. Pickups over 40Km from the Perth CBD will attract a \$50.00 Incl GST Base to Pickup point surcharge.
5. Booking on Bank and Public Holidays will attract a 50% Surcharge.
6. All pickups for Perth Domestic and International terminal arrivals will attract a \$2.20 Incl GST fee imposed from the Perth Airport. (Note – this is not a WA VIP Charter fee, it is imposed by Perth Airports)
7. All payments by Credit Card will incur the following bank merchant fees. Credit cards if swiped at WA VIP Charter office 1.05%, if phone transaction for credit card 3.69%

***I have read and accept the above term and conditions.***

Signature:

Name (Print):

Date:

Company: